

# A GUIDE TO myTNB PORTAL HOW TO GET ELECTRICITY Contractors

# **WELCOME!**

**Need to apply for electricity for your customers? Or apply for projects and perform group move-in?**

**You can easily do that on myTNB Portal!**

- This User Guide is aimed to help you accept and manage jobs, and get electricity for your customers via myTNB Portal!
- Just follow the steps on each page to guide you as you go through the application process.
- If you still face issues, please email your queries to [careline@tnb.com.my](mailto:careline@tnb.com.my) or call 1300-88-5454 for assistance. Good luck!

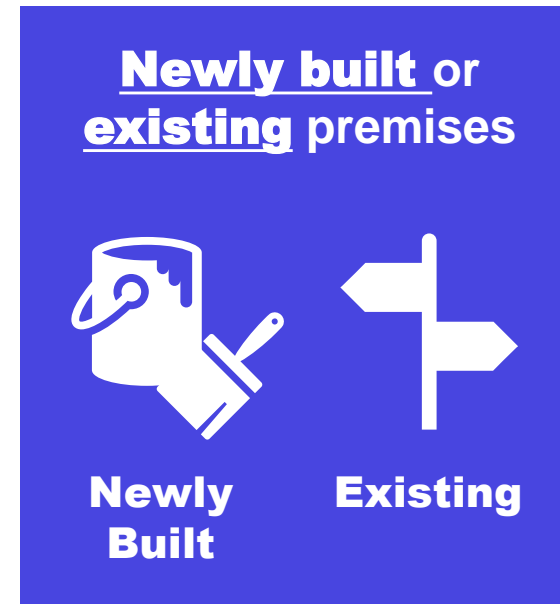
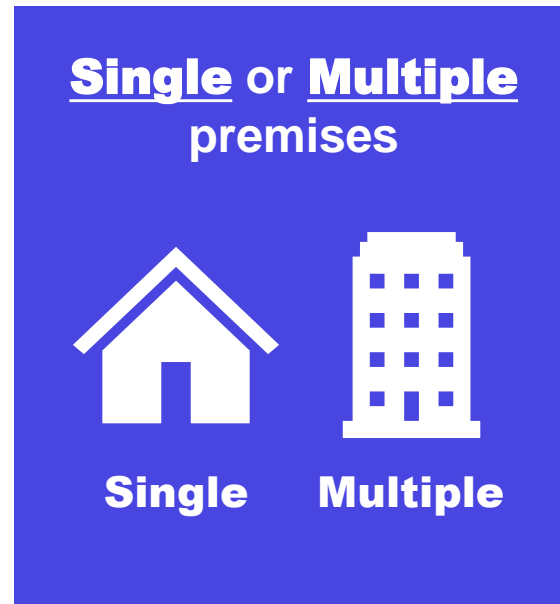
# PART 1

# WHEN SHOULD I APPLY FOR OPEN ACCOUNT

# WHEN SHOULD I APPLY FOR OPEN ACCOUNT?

You can now start an 'Open Account' (formerly Supply Application) application on behalf of your customers or for projects using the role of a Contractor on myTNB Portal.

As a **CONTRACTOR**, you may apply for:





## **PART 2**

# **CHECKING MY APPLICATION STATUS**

# Check Your Application Status

Stay updated with your applications here.



Besides 'Open Account/ COT/ COA', you can also check the status of your **Project** and **Renewable Energy** applications! Choose from 'TYPE' and follow the same steps as shown.

**2** TYPE \*  
Supply Application/ COT/ COA

**3** SEARCH BY \*  
Application Number

**4** MODULE \*  
New Supply Application


**5** APPLICATION NUMBER  
NC-000-064-6303

**6** Search



Application Status: Closed


**7** Track Progress

**8** View Rework/Cancel Log



Application Number: NC-000-064-6303

-  Pending Security Deposit  
Submitted on: 03-Sep-2018
-  Installation Complete  
Completed Date: 11-Jul-2018



Rework Log

Status	Submitted By	Date
Pending TNB Approval	contractor01@gmail.com careline01@tnb.com.my	14-Nov-2018 5:26:05 PM
Rework by Contractor	Reason: Information in IC not tally with the Applicant	14-Nov-2018 5:47:23 PM
Pending TNB Approval	Comment: Please enter unique IC no.	14-Nov-2018 5:49:31 PM
Created	contractor01@gmail.com careline01@tnb.com.my	14-Nov-2018 5:51:04 PM

[Close](#)

# PART 3

# ACCEPTING OR REJECTING A JOB

Click to start:

[ACCEPT A JOB](#)

[REJECT A JOB](#)

Good morning, Hisham!

GLOBAL ERA CONSORTIUM SDN.  
BHD.

[View Profile Details](#)

### My Assignment Summary

<b>A</b> New Job Requests	36	<b>B</b> Assignment Rework Required	1
---------------------------	----	-------------------------------------	---

**C** My Active Assignments    **D** Non-active Assignments

## My Active Assignments

Please note that applications will be auto-rejected if not accepted within 3 days.

Filter

#	Application Number	Type of Application	Created On	Status	Action
1	NC-000-064-8279(FEP)	Supply Application - Existing Premises	28-Jan-2019	<span style="color: yellow;">●</span> Draft	<a href="#">View</a>   <a href="#">Reject</a>
2	NC-000-064-6311(FEP)	Supply Application - Newly Built	14-Nov-2018	<span style="color: yellow;">●</span> Pending TNB Approval	<a href="#">View</a>   <a href="#">Reject</a>
3	NC-000-064-6309(FEP)	Supply Application - Newly Built	14-Nov-2018	<span style="color: yellow;">●</span> Pending TNB Approval	<a href="#">View</a>   <a href="#">Reject</a>
4	NC-000-064-6305(FEP)	Supply Application - Existing Premises	14-Nov-2018	<span style="color: yellow;">●</span> Pending TNB Approval	<a href="#">View</a>   <a href="#">Reject</a>
5	RW-000-000-0271	Downgrade	08-Nov-2018	<span style="color: yellow;">●</span> Awaiting Contractor Acceptance	<a href="#">View</a>   <a href="#">Reject</a>
6	RW-000-000-0263	Upgrade	01-Nov-2018	<span style="color: yellow;">●</span> Awaiting Contractor Acceptance	<a href="#">View</a>   <a href="#">Reject</a>
7	NC-000-064-6105(FEP)	Supply Application - Newly Built	01-Nov-2018	<span style="color: yellow;">●</span> Draft	<a href="#">View</a>   <a href="#">Reject</a>
8	NC-000-064-6099(FEP)	Supply Application - Existing Premises	01-Nov-2018	<span style="color: yellow;">●</span> Pending TNB Approval	<a href="#">View</a>   <a href="#">Reject</a>
9	NC-000-064-6097(FEP)	Supply Application - Existing Premises	01-Nov-2018	<span style="color: yellow;">●</span> Pending TNB Approval	<a href="#">View</a>   <a href="#">Reject</a>
10	NC-000-064-6059(FEP)	Supply Application - Existing Premises	31-Oct-2018	<span style="color: yellow;">●</span> Pending TNB Approval	<a href="#">View</a>   <a href="#">Reject</a>

Show 10

1 - 10 of 123 < >

**A** This is the **number of new jobs you have received**.  
The higher the number, the better it is for your business!

**B** This is the **number of rework you need to do** for existing jobs.  
Higher number means more of your applications require rework.

**C** **Active Assignments = Active Jobs**  
This tab shows list of jobs you will need to take action: **Accept, Follow Up or Submit**

**D** Non-active Assignments tab shows you the list of jobs you have either **Rejected** or is **Cancelled** by TNB



# To Accept Jobs

Good morning, Hisham!

GLOBAL ERA CONSORTIUM SDN. BHD.

[View Profile Details](#)

### My Assignment Summary

New Job Requests	36	Assignment Rework Required	1
------------------	----	----------------------------	---

### My Active Assignments

Please note that applications will be auto-rejected if not accepted within 3 days.

[Filter](#)

#	Application Number	Type of Application	Created On	Status	Action
1	NC-000-064-6309(FEP)	Supply Application - Existing Premises	28-Jan-2019	Draft	<a href="#">View</a>   <a href="#">Reject</a>
2	NC-000-064-6305(FEP)	Supply Application - Existing Premises	14-Nov-2018	Pending TNB Approval	<a href="#">View</a>   <a href="#">Reject</a>
3	NC-000-064-6305(FEP)	Supply Application - Existing Premises	14-Nov-2018	Pending TNB Approval	<a href="#">View</a>   <a href="#">Reject</a>
4	RW-000-000-0271	Downgrade	08-Nov-2018	Awaiting Contractor Acceptance	<a href="#">View</a>   <a href="#">Reject</a>
5	RW-000-000-0263	Upgrade	01-Nov-2018	Awaiting Contractor Acceptance	<a href="#">View</a>   <a href="#">Reject</a>
6	NC-000-064-6105(FEP)	Supply Application - Newly Built	01-Nov-2018	Draft	<a href="#">View</a>   <a href="#">Reject</a>
7	NC-000-064-6099(FEP)	Supply Application - Existing Premises	01-Nov-2018	Pending TNB Approval	<a href="#">View</a>   <a href="#">Reject</a>
8	NC-000-064-6097(FEP)	Supply Application - Existing Premises	01-Nov-2018	Pending TNB Approval	<a href="#">View</a>   <a href="#">Reject</a>
9	NC-000-064-6059(FEP)	Supply Application - Existing Premises	31-Oct-2018	Pending TNB Approval	<a href="#">View</a>   <a href="#">Reject</a>
10	NC-000-064-6059(FEP)	Supply Application - Existing Premises	31-Oct-2018	Pending TNB Approval	<a href="#">View</a>   <a href="#">Reject</a>

Show 10 1 - 10 of 123



You can only Accept jobs if the status is **“Awaiting Contractor Acceptance”**.  
 This means a customer has chosen you to apply for electricity on their behalf!

# Assignment Information

Assignment Number: NC-000-064-6025

1

Application Details

2

Load Details

3

Technical Details

4

Documents &  
Acknowledgements

This section will be filled by customer before the job is sent to you

## Applicant Details

APPLICATION  
NC-000-064-6025

TYPE OF APPLICATION  
Supply Application - Existing Premises

NAME OF APPLICANT  
Trainers

ELECTRICITY START DATE  
19-Nov-2018

STATION STATE  
WP PUTRAJAYA

TNB STATION  
TNB Cyberjaya/Putrajaya

## Premises Address

STATE  
WP PUTRAJAYA

POSTAL CODE  
62000

CITY  
PUTRAJAYA

DISTRICT  
PRECINCT 11

STREET  
JLN P11 C/8 ZONE 11A & 11B

TYPE OF PREMISES  
LANDED

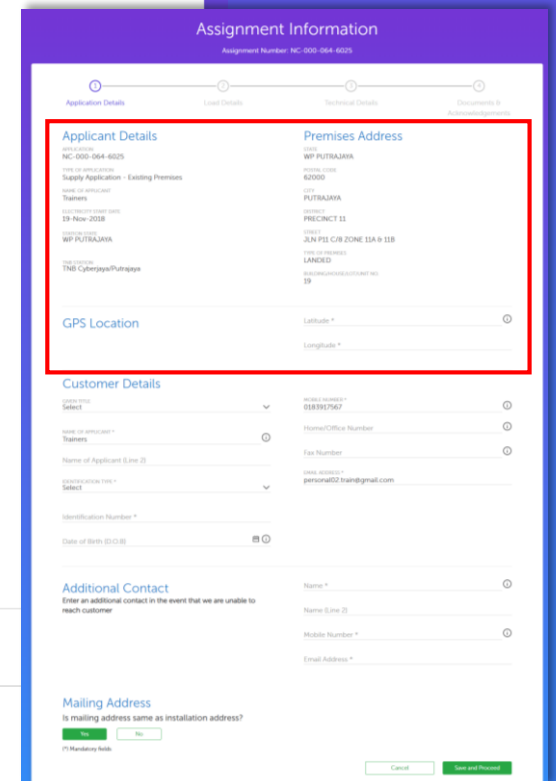
BUILDING/HOUSE/LOT/UNIT NO.  
19

## GPS Location

6

Latitude \*

Longitude \*



Assignment Information  
Assignment Number: NC-000-064-6025

Application Details Load Details Technical Details Documents & Acknowledgements

**Applicant Details**

APPLICATION  
NC-000-064-6025

TYPE OF APPLICATION  
Supply Application - Existing Premises

NAME OF APPLICANT  
Trainers

ELECTRICITY START DATE  
19-Nov-2018

STATION STATE  
WP PUTRAJAYA

TNB STATION  
TNB Cyberjaya/Putrajaya

**Premises Address**

STATE  
WP PUTRAJAYA

POSTAL CODE  
62000

CITY  
PUTRAJAYA

DISTRICT  
PRECINCT 11

STREET  
JLN P11 C/8 ZONE 11A & 11B

TYPE OF PREMISES  
LANDED

BUILDING/HOUSE/LOT/UNIT NO.  
19

GPS Location

Latitude \*  
Longitude \*

**Customer Details**

SELECT \*  
NAME OF APPLICANT \*  
NAME OF APPLICANT (Line 2)  
CHECK/BOOK TYPE \*  
IDENTIFICATION NUMBER \*  
DATE OF BIRTH (DD/MM) \*  
MOBILE NUMBER \*  
HOME/OFFICE NUMBER \*  
FACE NUMBER \*  
EMAIL ADDRESS \*  
PERSONAL EMAIL \*  
PERSONAL EMAIL \*  
PERSONAL EMAIL \*

**Additional Contact**

Enter an additional contact in the event that we are unable to reach customer

NAME \*  
NAME (Line 2)  
MOBILE NUMBER \*  
EMAIL ADDRESS \*

**Mailing Address**

Is mailing address same as installation address?  
Yes No

Cancel Save and Proceed

## Customer Details

This section will be filled by customer before the job is sent to you

GIVEN TITLE Ms. <input type="text"/>	MOBILE NUMBER * 0183917567 <input type="text"/>
NAME OF APPLICANT * Trainers <input type="text"/>	Home/Office Number <input type="text"/>
Name of Applicant (Line 2) <input type="text"/>	Fax Number <input type="text"/>
IDENTIFICATION TYPE * MyKad <input type="text"/>	EMAIL ADDRESS * personal02.train@gmail.com <input type="text"/>
IDENTIFICATION NUMBER * 990101-12-1010 <input type="text"/>	
DATE OF BIRTH (D.O.B) 01-Jan-1999 <input type="text"/>	

## Additional Contact

Enter an additional contact in the event that we are unable to reach customer

7

NAME * Nur Fatin Binti Ali <input type="text"/>
Name (Line 2) <input type="text"/>
MOBILE NUMBER * 0123456789 <input type="text"/>
EMAIL ADDRESS * fatin67@gmail.com <input type="text"/>

## Mailing Address

Is mailing address same as installation address?

8  Yes  No

(\*) Mandatory fields

Cancel

Save and Proceed

Assignment Information  
Assignment Number: NC-000-064-6025

Application Details | Load Details | Technical Details | Documents & Acknowledgements

<b>Applicant Details</b> <small>APP NO:</small> NC-000-064-6025 <small>TYPE OF APPLICATION:</small> Supply Application - Existing Premises <small>NAME OF APPLICANT:</small> Trainers <small>REGISTRATION DATE:</small> 19-Nov-2028 <small>OFFICE:</small> WP PUTRAJAYA <small>REGISTRATION:</small> TMS Cyberaya/Putrajaya	<b>Premises Address</b> <small>OFFICE:</small> WP PUTRAJAYA <small>POSTAL CODE:</small> 42000 <small>LOT:</small> PUTRAJAYA <small>SECTION:</small> PRECINCT 11 <small>ADDRESS:</small> JLN P11 C/P ZONE 11A @ 11B <small>TYPE OF PREMISES:</small> LANDED <small>REGISTRATION/REGISTRATION NO.:</small> 19
-----------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------	----------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------

GPS Location  
Latitude \*   
Longitude \*

**Customer Details**

GIVEN TITLE Select <input type="text"/>	MOBILE NUMBER * 0183917567 <input type="text"/>
NAME OF APPLICANT * Trainers <input type="text"/>	Home/Office Number <input type="text"/>
Name of Applicant (Line 2) Select <input type="text"/>	Fax Number <input type="text"/>
IDENTIFICATION TYPE * Select <input type="text"/>	EMAIL ADDRESS * personal02.train@gmail.com <input type="text"/>
Identification Number * Select <input type="text"/>	
Date of Birth (D.O.B) Select <input type="text"/>	

**Additional Contact**  
Enter an additional contact in the event that we are unable to reach customer

Name * <input type="text"/>
Name (Line 2) <input type="text"/>
Mobile Number * <input type="text"/>
Email Address * <input type="text"/>

**Mailing Address**  
Is mailing address same as installation address?  
 Yes  No

(\*) Mandatory fields

Cancel  Save and Proceed

# Customer Details

GIVEN TITLE  
Ms. MOBILE NUMBER \*  
0183917567 (i)

NAME OF APPLICANT \*  
Trainers Home/Office Number (i)

Name of Applicant (Line 2) (i)

IDENTIFICATION TYPE \*  
MyKad

IDENTIFICATION NUMBER \*  
990101-12-1010

DATE OF BIRTH (D.O.B)  
01-Jan-1999

## Additional Contact

Enter an additional contact in the e-reach customer

Name (Line 2) (i)

MOBILE NUMBER \*  
0123456789 (i)

EMAIL ADDRESS \*  
fatin67@gmail.com

## Mailing Address

Is mailing address same as installation address?

(\*) Mandatory fields



If you accept the job, the next step would be to fill up the application form using **the same steps as in applying for Open Account – Single Premises.**

Click [HERE](#) to view the detailed step-by-step guide.

To Reject Jobs

### My Active Assignments

Please note that applications will be auto-rejected if not accepted within 3 days.

#	Application Number	Type of Application	Created On	Status	Action
2	NC-000-064-8279(FEP)	Supply Application - Existing Premises	28-Jan-2018	Draft	View   Reject
3	NC-000-064-8309(FEP)	Supply Application - Newly Built	14-Nov-2018	Pending TNB Approval	view   reject
4	NC-000-064-6305(FEP)	Supply Application - Existing Premises	14-Nov-2018	Pending TNB Approval	View   Reject
5	RW-000-000-0271	Downgrade	08-Nov-2018	Awaiting Contractor Acceptance	Reject
6	RW-000-000-0263	Upgrade	01-Nov-2018	Awaiting Contractor Acceptance	View   Reject
7	NC-000-064-6105(FEP)	Supply Application - Newly Built	01-Nov-2018	Draft	View   Reject
8	NC-000-064-6099(FEP)	Supply Application - Existing Premises	01-Nov-2018	Pending TNB Approval	View   Reject
9	NC-000-064-6097(FEP)	Supply Application - Existing Premises	01-Nov-2018	Pending TNB Approval	View   Reject
10	NC-000-064-6050(FEP)	Supply Application - Existing Premises	31-Oct-2018	Pending TNB Approval	View   Reject

1 Filter

2 Select Filter Type  
Status

3 PLEASE ENTER STATUS  
Awaiting Contractor Acceptance

4 Search

5 Reject

**Reject Application**

REFERENCE NUMBER  
RW-000-000-0489

6 Rejection Reason

7 Reject



**Reject Successful**

Application RW-000-000-0489 has been rejected successfully.

8 Close

# PART 4

# APPLYING FOR SINGLE PREMISES

Click to start:

[EXISTING ADDRESS](#)

[ADDRESS NOT FOUND](#)

# Solution Offerings

Sign-up for various solution offerings from TNB here.



## Open Account

Sign up for a new electricity account on behalf of your client! Applicable for new, existing or multiple premises.

2

[Sign Up Now!](#)

## Upgrade / Downgrade

Convert from an existing single-phase supply to a 3-phase supply, or vice versa.

[Take Me There!](#)


## My Draft Application Status

Filter

No.	Application Number	Type of Application	Status	Date Created	Action
1	RW-000-000-1978	Upgrade	Draft	14-Oct-2019	<a href="#">View</a>   <a href="#">Delete</a>

# Open Electricity Account

Get electricity supply for new or existing premises.  
Start by indicating your input load and application type.



3 Total Maximum Demand (kW) \* ⓘ

4 Next



# Open Electricity Account

Get electricity supply for new or existing premises.  
Start by indicating your input load and application type.

TOTAL MAXIMUM DEMAND (kW) \*  
59 ⓘ

APPLICATION TYPE \*  
5 Select ▼ ⓘ

Select  
Single Premises  
Multiple Premises

# Open Electricity Account

Get electricity supply for new or existing premises. Start by indicating your input load and application type.

Individual  
Company/Society  
Government

- 118,TKT BWH,NO,AMPANG PARK SHOPPING CENTRE,JLN AMPANG,50450,KUA...
- 219-1,AMPANG PARK SHOPPING CENTRE,AMPANG PARK SHOPPING CENTRE,...
- 317-3,AMPANG PARK SHOPPING CENTRE,AMPANG PARK SHOPPING CENTRE,...
- 183,TKT BWH,NO,AMPANG PARK SHOPPING CENTRE,JLN AMPANG,50450,KUA...
- 217-1,AMPANG PARK SHOPPING CENTRE,AMPANG PARK SHOPPING CENTRE,J...
- NO,180-182,AMPANG PARK SHOPPING CENTRE,JLN AMPANG,50450,KUALA L...
- 355,AMPANG PARK SHOPPING CENTRE,AMPANG PARK SHOPPING CENTRE,JL...
- ...,AMPANG PARK SHOPPING CENTRE,JLN AMPANG,50450,KUALA LUMPUR,KUL...
- 262-1,AMPANG PARK SHOPPING CENTRE,AMPANG PARK SHOPPING CENTRE,...
- 254-1,AMPANG PARK SHOPPING CENTRE,AMPANG PARK SHOPPING CENTRE,...

TOTAL MAXIMUM DEMAND (kW) \*

59



APPLICATION TYPE \*

Single Premises



6 SELECT ACCOUNT TYPE \*  
Individual

7 Existing Newly Built

8 PROPERTY ADDRESS \*  
ampang park

9 Next

# Open Electricity Account

Get electricity supply for new or existing premises.  
Start by indicating your input load and application type.

**EXISTING PREMISES**

TOTAL MAXIMUM DEMAND (kW) \*

59



APPLICATION TYPE \*

Single Premises



SELECT ACCOUNT TYPE \*

Individual



1

Existing

Newly Built

2

PROPERTY ADDRESS \*

JALAN ISKANDAR KU/11,PT,72196,JALAN ISKANDAR /KL



3

Next

# Open Electricity Account

Get electricity supply for new or existing premises. Start by indicating your input load and application type.

TOTAL MAXIMUM DEMAND (kW) \* <100KVA

APPLICATION TYPE \* Single Premises

SELECT ACCOUNT TYPE \* Individual

Existing Newly Built

PROPERTY ADDRESS \* JALAN ISKANDAR KU/11,72196,JALAN ISKANDAR /KU11,DESA BUKIT PERMAT...

PREMISES TYPE Commercial

PREMISES DESCRIPTION Commercial : Construction Services

4 Electricity Supply Start Date \*

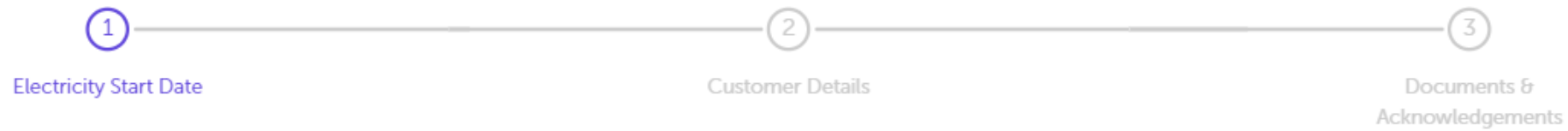
(\*) Mandatory fields

Back

5 Next

# Open Electricity Account

Please provide your details below.



## Electricity Start Date

Select a start date for your electricity supply.

ELECTRICITY SUPPLY START DATE \*  
29-Oct-2019



## Mailing Address

Is your mailing address the same as your meter installation address?

6  Yes  No

(\*) Mandatory fields

Cancel

7

## Open Electricity Account

Please provide your details below.

Electricity Start Date Customer Details Documents & Acknowledgements

**Customer Details**  
Please provide your personal details below:

TITLE Select

Name of Applicant \*

Name of Applicant (Line 2)

IDENTIFICATION TYPE \* Select

Identification Number \*

Date of Birth \*

Additional Contact  
Enter an additional contact in the event that we are unable to reach you

Name \*

Name (Line 2)

Mobile Number \*

Email Address \*

(\*) Mandatory fields

Back Save & Proceed



Electricity Start Date



Customer Details

Documents &  
Acknowledgements

## Customer Details

Please provide your personal details below:

8

TITLE Select

Name of Applicant \*

Name of Applicant (Line 2)

IDENTIFICATION TYPE \* Select

Identification Number \*

Date of Birth \*

Mobile Number \*

Home / Office Number

Fax Number

Email Address \*

## Open Electricity Account

Please provide your details below.

Electricity Start Date Customer Details Documents & Acknowledgements

**Customer Details**  
Please provide your personal details below:

City  Mobile Number \*

Name of Applicant \*  Home / Office Number

Name of Applicant (Line 2)  Fax Number

Occupational role \*  Email Address \*

Identification Number \*

Date of Birth \*

**Additional Contact**  
Enter an additional contact in the event that we are unable to reach you

Name \*

Name (Line 2)

Mobile Number \*

Email Address \*

(\*) Mandatory fields

## Additional Contact

Enter an additional contact in the event that we are unable to reach you

(\*) Mandatory fields

9

## Open Electricity Account

Please provide your details below.



### TIP:

**Documents required for Open Account depend whether the meter for the premise is active or inactive. Inactive premises require additional technical documents to be uploaded on top of the Signed Open Account Form, Proof of Occupancy and Identification/Passport.**



## Documents & Acknowledgement

Please provide the following required documentations.

### STEP 1

#### Download Open Account Application Form

Please print & sign the application before uploading as attachment below.



### STEP 2

#### Upload Open Account Required Documents

(\*) Mandatory file to be attached

Note: Your application will be unsuccessful if:

- List of required documents is incomplete
- Your documents cannot be read



## Open Electricity Account

Please provide your details below.

Electricity Start Date    Customer Details    Documents & Acknowledgements

**Documents & Acknowledgement**  
Please provide the following required documentations.

**STEP 1**  
**Download Open Account Application Form**  
Please print & sign the application before uploading as attachment below. [Download](#)

**STEP 2**  
**Upload Open Account Required Documents**

**Signed Open Account Form \***    
   
 Upload file  
Maximum document size is 2MB. PDF, JPG, JPEG file type only!

**Proof of Occupancy \***    
   
 Upload file  
Maximum document size is 2MB. PDF, JPG, JPEG file type only!

**Identification/Passport \***    
   
 Upload file  
Maximum document size is 2MB. PDF, JPG, JPEG file type only!

(\*) Mandatory file to be attached

Note: Your application will be unsuccessful if:

- List of required documents is incomplete
- Your documents cannot be read

I have read and agreed to TNB's Terms of Use, Privacy Policy, Anti-spam Policy and Personal Data Protection Policy.

I hereby acknowledge that all information given are complete, true and accurate. I understand that TNB shall have the right to report directly to The Energy Commission if the information provided is false. I also understand the possibility that my application will be reworked/cancelled if the information is inaccurate and this will result in the deferment of the supply application to the consumer whom I am representing.

[Back](#)    [Save as Draft](#)    [Submit](#)

12



i. I have read and agreed to **TNB's Terms of Use, Privacy Policy, Anti-spam Policy and Personal Data Protection Policy.**

ii. I hereby acknowledge that all information given are complete, true and accurate. I understand that TNB shall have the right to report directly to The Energy Commission if the information provided is false. I also understand the possibility that my application will be reworked/cancelled if the information is inaccurate and this will result in the deferment of the supply application to the consumer whom I am representing.

[Back](#)[Save as Draft](#)


13

[Submit](#)

### Upload Open Account Required Documents


Signed Open Account Form \*



  
**Upload Successful**  
31-Jul-19.pdf


Proof of Occupancy \*



  
**Upload Successful**  
31-Jul-19.pdf

Identification/Passport \*



  
**Upload Successful**  
31-Jul-19.pdf

(\* ) Mandatory file to be attached

Note: Your application will be uns...

- List of required documents is
- Your documents cannot be r

i. I have read and agreed to TNB's Ter

ii. I hereby acknowledge that all info...  
information provided is false. I also understand the possibility that my application will be reworked/cancelled if the information is inaccurate and this will result in the deferment of the supply application to the consumer whom I am representing.



### Application Submitted

Thank you for your application. You may track your application using the reference number below.

Reference Number: NC-000-065-6744

14

OK

The Energy Commission if the

# Open Electricity Account

Get electricity supply for new or existing premises.  
Start by indicating your input load and application type.

**ADDRESS NOT FOUND**

TOTAL MAXIMUM DEMAND (kW) \*

55



APPLICATION TYPE \*

Single Premises



SELECT ACCOUNT TYPE \*

Individual



Existing

Newly Built

1

PROPERTY ADDRESS \*

Jalan ABCD



2

Next



We couldn't find your address

We couldn't find your address in our records. Please submit a request for your address to be added into our records in order to continue with your application.

3

Submit Request

# Address Search Request

Please fill up the request form below to submit your premises address to us.

## Premises Address

Please confirm that your new premises address is accurate.

## Your Contact Details

Provide us your contact details so that we can contact you.

## Upload Documents

Upload document as valid proof of your premises address.

STREET ADDRESS \*

Jalan ABCD

NAME \*

Ali bin Abu

MOBILE NO. \*

0123456789

EMAIL ADDRESS \*

ali@kontraktor.com

4

Upload Supporting Document (Optional)



Upload file

Maximum document size is 1MB. (.PDF, .JPG, .JPEG file type only)


5

(\*) Mandatory fields

Cancel

6

Submit



## Thank You

Our TNB Careline team will get back to you soon. In the meantime, stay updated on the current status of your address submission with the reference number below.

Reference Number: ASR-000-000-0056

7 [Track My Submission](#)

### Application Details

Application ID: ASR-000-000-0059

#### Application Information

APPLICATION REFERENCE NUMBER

STATUS

Pending Address Confirmation

#### Applicant Details

NAME  
Ali Muthu

MOBILE NUMBER  
0123456789

EMAIL ADDRESS  
alimuthu@kontraktor.com

#### Premises Address

STREET ADDRESS  
Jalan EFGH



You will receive an email notification for **successful address** search request. Proceed to apply for electricity as usual after that!

# HOW TO FOLLOW UP ON MY ADDRESS SEARCH REQUEST?

## Solution Offerings

Sign-up for various solution offerings from TNB here.



### Open Account

Sign up for a new electricity account on behalf of your client! Applicable for new, existing or multiple premises.

Sign Up Now!



### Upgrade / Downgrade

Convert from an existing single-phase supply to a 3-phase supply, or vice versa.

### My Draft Application Status

No.	Application Number	Type of Application
1	RW-000-000-1978	Upgrade
2	PRJ-000-005-0831	Supply Application - Group
3	NC-000-065-6592	Supply Application - Existing Premises
4	NC-000-065-6591	Supply Application - Existing Premises
5	RW-000-000-1915	Upgrade

Show 5

### My Submitted Application Status

No.	Application Number	Type of Application	Service Request Number	Status	Date Created	
1	ASR-000-000-2438	Address Search Help Form		Pending Address Confirmation	14-Oct-2019	<a href="#">View</a>
2	NC-000-065-6600	Supply Application - Existing Premises	4001226237	Created	14-Oct-2019	<a href="#">View</a>
3	NC-000-065-6613	Supply Application - Newly Built	4001226236	Created	14-Oct-2019	<a href="#">View</a>

### My Submitted Application Status

No.	Application Number	Type of Application
1	ASR-000-000-0059	Address Search Help Form
2	ASR-000-000-0056	Address Search Help Form
3	RW-000-000-0390	Downgrade

Show

5

# PART 5

# APPLYING FOR MULTIPLE PREMISES



# Solution Offerings

Sign-up for various solution offerings from TNB here.



## Open Account

Sign up for a new electricity account on behalf of your client! Applicable for new, existing or multiple premises.

2

[Sign Up Now!](#)

## Upgrade / Downgrade

Convert from an existing single-phase supply to a 3-phase supply, or vice versa.

[Take Me There!](#)

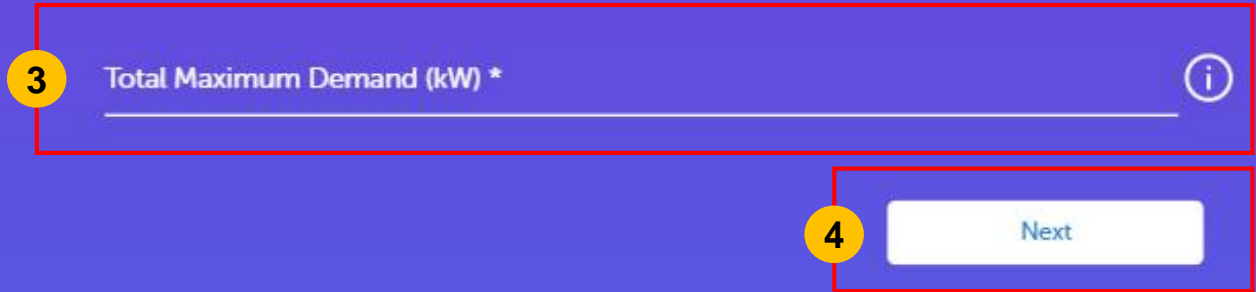
## My Draft Application Status

Filter

No.	Application Number	Type of Application	Status	Date Created	Action
1	RW-000-000-1978	Upgrade	Draft	14-Oct-2019	<a href="#">View</a>   <a href="#">Delete</a>

# Open Electricity Account

Get electricity supply for new or existing premises.  
Start by indicating your input load and application type.



3 Total Maximum Demand (kW) \* ⓘ

4 Next

# Open Electricity Account

Get electricity supply for new or existing premises.  
Start by indicating your input load and application type.

TOTAL MAXIMUM DEMAND (kW) \*  
59 ⓘ

APPLICATION TYPE \*  
5 Select ▼ ⓘ

Select  
Single Premises  
Multiple Premises

# Open Electricity Account

Get electricity supply for new or existing premises. Start by indicating your input load and application type.

TOTAL MAXIMUM DEMAND  
<100kVA

APPLICATION TYPE  
Multiple Premises

## Step 1: Developer/ Project Owner Information



### Developer/Project Owner Information

Provide developer or project owner's information

ARE YOU APPLYING ON BEHALF OF A GOVERNMENT AGENCY?

Yes

No

Project Name / Description \*

Developer Company / Project Owner Name \*

Developer Company / Project Owner Name 2

IDENTIFICATION TYPE \*  
Select

Identification Number \*

Address Line 1 \*

Address Line 2 \*

City \*

Postcode \*

STATE \*  
Select

4

4

Open Electricity Account

Get electricity supply for new or existing premises. Start by indicating your input load and application type.

TOTAL MAXIMUM DEMAND <100kVA

APPLICATION TYPE Multiple Premises

1 Developer/Project Owner Information 2 Main Electrical Contractor Information 3 Project Site Location 4 Customer Details 5 Documents & Acknowledgement

Developer/Project Owner Information

Provide developer or project owner's information

ARE YOU APPLYING ON BEHALF OF A GOVERNMENT AGENCY?

Yes No

Project Name / Description \*

Developer Company / Project Owner Name \*

Developer Company / Project Owner Name 2

IDENTIFICATION TYPE \*  
Select

Address Line 1 \*

Address Line 2 \*

City \*

Postcode \*

STATE \*  
Select

Identification Number \*

Home/Office Number \*

Fax Number

Contact Details

Provide the contact details of the Person-in-Charge for this application

Full Name \*

Full Name (Line 2)

Mobile Number \*

Email Address \*

(\*) Mandatory fields

Save and Proceed

Home/Office Number \*



Fax Number



5

## Contact Details

Provide the contact details of the Person-In-Charge for this application

Full Name \*

Full Name (Line 2)

Mobile Number \*



Email Address \*

6

Save and Proceed

Open Electricity Account

Get electricity supply for new or existing premises. Start by indicating your input load and application type.

TOTAL MAXIMUM DEMAND <100kVA  
APPLICATION TYPE: Multiple Premises

1 Developer/Project Owner Information 2 Main Electrical Contractor Information 3 Project Site Location 4 Customer Details 5 Disclaimers & Acknowledgements

**Developer/Project Owner Information**  
Provide developer or project owner's information.  
ARE YOU APPLYING ON BEHALF OF A GOVERNMENT AGENCY?

Project Name / Description \*

Developer Company / Project Owner Name \*

Developer Company / Project Owner Name 2 \*

IDENTIFICATION TYPE \*  
Select

Identification Number \*

Home/Office Number \*

Fax Number

**Contact Details**  
Provide the contact details of the Person-In-Charge for this application.

Full Name \*

Full Name (Line 2)

Mobile Number \*

Email Address \*

(\*) Mandatory fields

6 Save and Proceed



# Step 2: Main Electrical Contractor Information

## Main Electrical Contractor

Provide information on your selected Main Electrical Contractor.

\*Main Contractor Information is Optional

CONTRACTOR AVAILABLE?

7  Yes  No

Company Name *	Address Line 1 *
Company Name (Line 2)	Address Line 2 *
Company Registration Number *	City *
Home/Office Number * <span>(i)</span>	Postcode *
Fax Number <span>(i)</span>	STATE * Select

## Contact Details

Provide the contact details of the Person-In-Charge for this application

Full Name *
Full Name (Line 2)
Mobile Number * <span>(i)</span>
Email Address *

(\*) Mandatory fields

Progress bar: 1. Developer/Project Owner Information, 2. Main Electrical Contractor Information, 3. Project Site Location, 4. Customer Details, 5. Documents & Acknowledgement.

### Main Electrical Contractor

Provide information on your selected Main Electrical Contractor.

\*Main Contractor Information is Optional

CONTRACTOR AVAILABLE?

7  Yes  No

(\*) Mandatory fields

8

8



Developer/Project Owner Information



Main Electrical Contractor Information



Project Site Location



Customer Details

### Step 3: Project Site Location

Acknowledgement

## Project Site Location

Please provide the information on the Project Site Location

Address Line 1 \*

Address Line 2 \*

City \*

Postcode \*

9

STATE \*  
Select

TNB STATION \*  
Select

Electricity Start Date \*



Declared Maximum Demand (kW) \*



(\*) Mandatory fields

Back

10

Save and Proceed



Developer/Project Owner Information



Main Electrical Contractor Information



Project Site Location



Customer Details

### Step 3: Project Site Location

Acknowledgement

## Project Site Location

Please provide the information on the Project Site Location

Address Line 1 \*

Address Line 2 \*

City \*

Postcode \*

9

STATE \*  
Select

TNB STATION \*  
Select

Electricity Start Date \*



Declared Maximum Demand (kW) \*



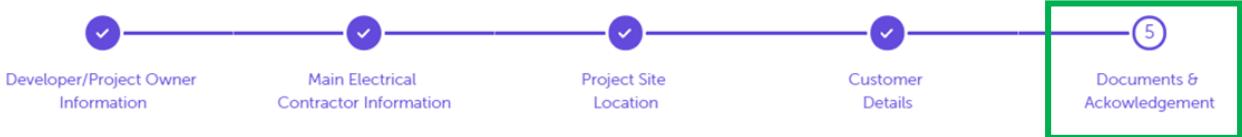
(\*) Mandatory fields

Back

10

Save and Proceed





### Documents & Acknowledgement

Please provide the following required documentations. You will be required to download and upload a signed form.

STEP 1

#### Download Map A Form

Please print and sign the documents before uploading as attachments below.

Download

#### Download Map C Form

Please print and sign the documents before uploading as attachments below.

Download

Please print and sign the documents before you submit the attachments.

Map A \*

Upload file

Maximum document size is 1MB. (.PDF, .JPG, .JPEG file type only)

Map C \*

Upload file

Maximum document size is 1MB. (.PDF, .JPG, .JPEG file type only)

Developer/Owner Identification Document \*

Upload Successful

ApplicationFormA (1).pdf

Location plan on meter panel / room or front elevation of building requiring supply \*

Upload Successful

ApplicationFormA.pdf

(\* ) Mandatory file to be attached

Note: Your application will be unsuccessful if:

- List of required documents is incomplete
- Your documents cannot be read

I have read and agreed to TNB's Terms of Use, Privacy Policy, Anti-Spam Policy and Personal Data Protection Policy.

i. I hereby acknowledge that I have read and understood the Supply Application terms and conditions as provided and I agree to all of the terms.

ii. I hereby acknowledge that all information given are complete, true and accurate. I understand that TNB shall have the right to report directly to The Energy Commission if the information provided is false. I also understand the possibility that my application will be reworked/cancelled if the information is inaccurate and this will result in the deferment of the supply application to the consumer whom I am representing.

Back

Cancel

Save As Draft

Submit

## Step 5: Documents & Acknowledgement



### CONDITIONS OF SUPPLY FOR RESIDENTIAL CONSUMERS

#### 45. DECLARED CAPACITY CHARGE

The Consumer shall be required to pay a Declared Capacity Charge (if any) when taking supply at Medium Voltage, High Voltage or Extra High Voltage based on the prevailing Tariff and Connection Charges policy.

#### 46. LIQUIDATED DAMAGES

In the event the Consumer fails or ceases to take supply for the period of five (5) years after supply been given, the Consumer shall pay to TNB Liquidated Damages. Provided always that the amount and payment of Liquidated Damages shall be subjected to the prevailing Tariff and Connection Charges policy.

Print Supply Application T & C

Cancel

I agree



### Application Submitted

You have successfully submitted the Project Application. Please submit the required documents (e.g. Site Plan, Master Development Plan) to the TNB office (Planning Unit).

Application No: PRJ-000-005-0536

Service Request No: 4001221387

OK

**Step 4 – Customer Details** will be skipped for <60 kW, Multiple Premise scenario.

# PART 6

# MANAGING PROJECTS

Click to start:

[GROUP MOVE – IN](#)

[PREMISE INFO CREATION](#)

1 Filter

No.	Application Number	Project Id	Service Notification Number	Service Request Number	Status	Project Name
1	PRJ-000-005-0522	11000279856		4001221100	Closed	project tun razak
2	PRJ-000-005-0513	DPPHC180399		4001221006	Closed	ISMAIL B YAMIN
3	PRJ-000-005-0512	DSBNC178611		4001221004	Closed	ANAS MAXIMO BERHAD
4	PRJ-000-005-0506	DSBNC188831		4001221005	Closed	Streetlighting
5	PRJ-000-005-0500	DSPGC182434		4001220951	Closed	hantus kena kejar

2 Edit 3 View

SELECT FILTER TYPE

Application Number  Search

- Application Number
- Project Id
- Service Notification Number
- Service Request Number
- Status
- Project Name

Service Request Number	Status	Project Name
4001221100	Closed	project tun razak
4001221006	Closed	ISMAIL B YAMIN
4001221004	Closed	ANAS MAXIMO BERHAD

Solution Offerings

Open Account

My Draft Application Status

No.	Application Number	Type of Application	Status	Date Created	Action
1	NC-000-004-0003	Supply Application - Existing Premises	Draft	08 May 2019	View   Delete
2	NC-000-004-0002	Supply Application	Draft	08 May 2019	View   Delete
3	NC-000-004-0016	Supply Application - Existing Premises	Draft	07 May 2019	View   Delete
4	NC-000-004-0026	Supply Application - Newly Built	Draft	07 May 2019	View   Delete
5	NC-000-004-0025	Supply Application - Newly Built	Draft	07 May 2019	View   Delete

My Submitted Application Status

No.	Application Number	Type of Application	Service Request Number	Status	Date Created	Action
1	NC-000-004-0001	Supply Application - Newly Built	400020300	Pending Payment Confirmation	08 May 2019	View
2	ASB-000-000-0000	Address Search Help Form		Completed Address Review	07 May 2019	View
3	ASB-000-000-0004	Address Search Help Form		Completed Address Review	07 May 2019	View
4	NC-000-004-0005	Supply Application - Newly Built	Pending TRB Approval	04 May 2019	View	
5	NC-000-004-0002	Supply Application - Newly Built	400020300	Closed	05 Apr 2019	View

My Projects

No.	Application Number	Project Id	Service Notification Number	Service Request Number	Status	Project Name	Action
1	PRJ-000-005-0522	11000279856		400020300	Closed	project tun razak	Edit   View
2	PRJ-000-005-0513	DPPHC180399		400020306	Closed	ISMAIL B YAMIN	Edit   View
3	PRJ-000-005-0512	DSBNC178611		400020304	Closed	ANAS MAXIMO BERHAD	Edit   View
4	PRJ-000-005-0506	DSBNC188831		400020305	Closed	Streetlighting	Edit   View
5	PRJ-000-005-0500	DSPGC182434		400020301	Closed	hantus kena kejar	Edit   View



Click on **2 Edit** to **edit Project Name**. Then click 'Save'.

# Project Information

Project Number : PRJ-000-005-0513

**Step 1: To view Project Details**



## Status

SERVICE NOTIFICATION  
Closed

4 [Track Progress](#)

## Project Overview

Total Number of Units Not Submitted	Total Number of Premises Info Submitted	Total Number of Form A Submitted	Total Number of Units
28	0	2	30

## General Information

APPLICATION NUMBER  
PRJ-000-005-0513

TNB PROJECT ID  
DPPHC180399

PROJECT NAME  
Suria Apartment

SERVICE REQUEST (SR) NUMBER  
4001221006

TNB STATION  
TNB Pasir Puteh

CONNECTION CHARGES (RM)  
36,000.00

## Project Location

STREET  
JALAN JERAM

POSTCODE  
16800

STATE  
Kelantan

CITY  
PASIR PUTEH

PREMISE TYPE  
Landed

BUILDING/HOUSE/LOT/UNIT NUMBER  
10

Application Number: DPPHC180399

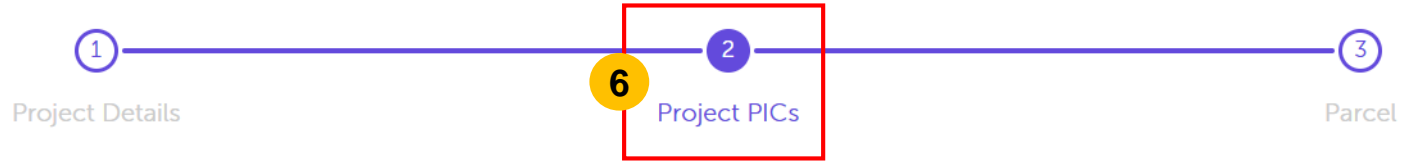
- ✓ Pending Application Complete  
Completed on: 05-Nov-2017
- ✓ Pending Technical Data Compliance  
Completed on: 12-Aug-2018
- ✓ Estimation & CPP Approval  
Completed on: 12-Aug-2018

5 [Close](#)

# Project Information

Project Number : PRJ-000-005-0099

**Step 2a: To edit Contractor details**



## Electrical Contractor Details

COMPANY/SOCIETY NAME

MUS COMMUNICATIONS SDN. BHD.,

MAILING ADDRESS:

615, TINGKAT 1,

COMPANY REGISTRATION NUMBER

477507D

PULAU PINANG

MOBILE NUMBER

04-6568890

LICENSE EXPIRY DATE:

23-Feb-2019

**7** Edit Contractor

## PICs Details

#	Position	Name	Mobile Number	Email Address	myTNB User*
<input type="checkbox"/> 1	Developer	Developerman	1231231231	developer@gmail.com	✘

Show

1 - 1 of 1 < >

\*Email address registration status with TNB

Delete

Add PIC

# Find Registered Electrical Contractor

8

STATE  
SELANGOR

CITY  
Select

9

\* Disclaimer: It is advisable to liaise with the contractor from the list shown prior to selecting them. This is to ensure that the contractor has pre-agreed to the job given.

10

Name	Mobile Number	License Expiry Date	Ratings
<input type="checkbox"/> KEJURUTERAAN LETRIK BM	03-33732377	14 Aug 2019	★★★★☆
<input type="checkbox"/> OSMAN LETRIK	03-3414088	11 Apr 2020	★★★★☆
<input type="checkbox"/> AHSB BERSEKUTU SDN. BHD.	03-61887300/0122186300	05 Aug 2021	★★★★☆
<input type="checkbox"/> LABIK ENTERPRISE	03-32692941/0176575797	06 Jun 2021	★★★★☆
<input type="checkbox"/> MYSYAKU ENGINEERING SDN BHD		15 Jun 2019	★★★★☆

Show 5

1 - 5 of 429 < >

## You have selected this Electrical Contractor

NAME	PHONE NUMBER (MOBILE)	LICENSE EXPIRY DATE	MAILING ADDRESS
MUS COMMUNICATIONS SDN. BHD.,	04-6568890	23-Feb-2019	615, TINGKAT 1, JALAN JELUTONG, 11600 JELUTONG PULAU PINANG

11

1

Project Details

2

Project PICs

Parcel

**Step 2b: To add Project PIC**

### Electrical Contractor Details


COMPANY/SOCIETY NAME  
MUS COMMUNICATIONS SDN. BH

COMPANY REGISTRATION NUMBER  
477507D

MOBILE NUMBER  
04-6568890

LICENSE EXPIRY DATE:  
23-Feb-2019

### PICs Details



## Add Project PIC

Registered myTNB Email Address

POSITION

NAME

MOBILE NUMBER

Edit Contractor

#	Position	Name	Mobile Number	Email Address	myTNB User*
1	Developer	Developerman	1231231231	developer@gmail.com	✖

Show 5

1 - 1 of 1 < >

\*Email address registration status with TNB

1

# Project Information

Project Number : PRJ-000-005-0513



#	Parcel Description	Number of Units	Premises Type	Meter Type	Voltage Level	Action
1	CSP:Load Charge - 1 ph. (O/H)	20	Residence: Bungalow (> 1 storey)	1 phase	230 V	2 View
2	CSP:Load Charge - 3 ph. (100A)	10		3 phase	400 V OPC	View

Show 5 |

1 - 2 of 2 < >



# Parcel Description

Project Description: CSP:Load Charge - 1 ph. (O/H)

## Quick Overview

Number of Units 20 | Number of Form A Submitted 2 | Number of Premises Info Submitted 0 | Number of Units Not Submitted 18

**3** View Parcel Details ▾

Back to Parcel

## Move-In Units

Create New Application

**Parcel Details**

PARCEL DESCRIPTION  
CSP:Load Charge - 1 ph. (O/H)

TYPE OF PREMISES  
Domestic

PREMISES DESCRIPTION  
Residence: Bungalow (> 1 storey)

METER TYPE  
1 phase

MAXIMUM DEMAND (KW)  
10.000

VOLTAGE LEVEL  
230 V

**GPS Location**

LATITUDE  
1.23456789

LONGITUDE  
103.345670

Parcel Description

Project Description: CSP:Load Charge - 1 ph. (O/H)

Quick Overview

Number of Units 20 | Number of Form A Submitted 2 | Number of Premises Info Submitted 0 | Number of Units Not Submitted 18

Back to Parcel

Move-In Units

Note: Please ensure the following steps are completed before submitting the application:

- i. To select an Electrical Contractor at Project PIC tab.
- ii. All parcel details including Type of Premises, Premises Description and GPS Location are updated.
- iii. Submit ALL Premises Info Creation in the parcel where customer details is not available.

Create New Application

#	Application Number	Customer Name	Status	Account Number	Premises ID	SI Number	Total Payable (RM)	Action
1	NC-000-004-9005	Beverly Crest	Draft					View
2	NC-000-004-9007	sunlit	Pending SI Payment	2020AT47405	1000000004	4005231006	900.00	View
3	NC-000-004-9008	sunlit	Draft					View
4	NC-000-004-9006	Blue	Draft					View
5	NC-000-004-9046	DM&B YAMAN	Pending SI Payment	2020AT20802	1000000020	4005232028	900.00	View

# Parcel Description

Project Description: CSP:Load Charge - 1 ph. (O/H)

## Quick Overview

View Parcel Details ▾

Number of Units

20

Number of Form A Submitted

2

Number of Premises Info Submitted

0

Number of Units Not Submitted

18

Back to Parcel

## Move-In Units



Note: Please ensure the following steps are completed before submitting the application:

- To select an Electrical Contractor at Project PIC tab.
- All parcel details including Type of Premises, Premises Description and GPS Location are updated.
- Submit ALL Premises Info Creation in the parcel where customer details is not available.

4

Create New Application

Parcel Description  
Project Description: CSP:Load Charge - 1 ph. (O/H)

Quick Overview

Number of Units 20 | Number of Form A Submitted 2 | Number of Premises Info Submitted 0 | Number of Units Not Submitted 18

Back to Parcel

Move-In Units

Note: Please ensure the following steps are completed before submitting the application:

- To select an Electrical Contractor at Project PIC tab.
- All parcel details including Type of Premises, Premises Description and GPS Location are updated.
- Submit ALL Premises Info Creation in the parcel where customer details is not available.

Create New Application

Move-in Units

#	Application Number	Customer Name	Status	Account Number	Premises ID	SI Number	Total Payable (\$)	Action
1	NC-000-004-9005	Beverly Green	Draft					View
2	NC-000-004-9007	Isabel	Pending ID Payment	2025047405	500000004	400522106	90.00	View
3	NC-000-004-9008	Isabel	Draft					View
4	NC-000-004-9006	Isabel	Draft					View
5	NC-000-004-9045	DMAR B YAMAN	Pending ID Payment	2025042002	500000020	400522028	90.00	View

Show 5 | 1 of 5 < >

Delete | Create New Application

# Move-In Application

Please select your application type to proceed.

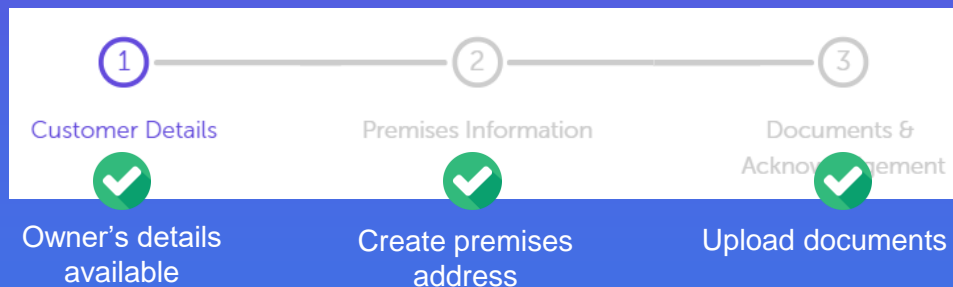
What is the application submission type?

Move-in Application

Premises Info Creation



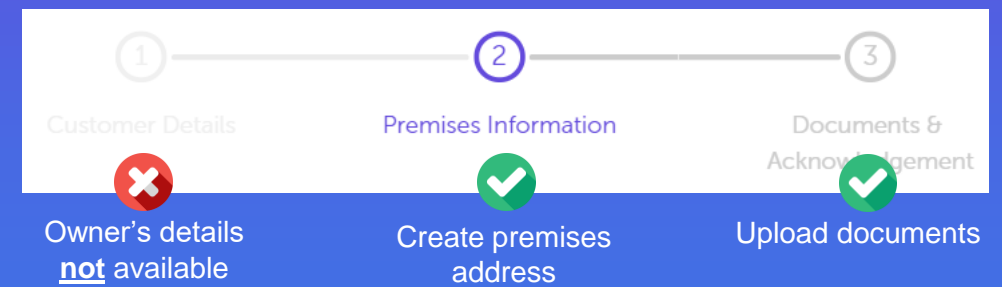
## GROUP MOVE – IN



### Example:

The new Suria Apartment is ready. All units in Block A are sold out. Ali the Contractor has details of all unit owners and will perform group move – in to apply for electricity.

## PREMISES INFO CREATION



### Example:

Block B of Suria Apartment is ready but there are still some units unsold. Ali the Contractor can create premises address on myTNB Portal so that it will be easier to apply for electricity in the future.

# Move-In Application

Please select your application type to proceed.

What is the application submission type?

1 Move-in Application

Premises Info Creation

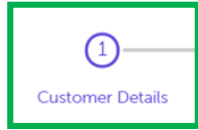


ACCOUNT TYPE  
Individual



## MOVE – IN APPLICATION

### Step 1: Customer Details



2

Premises Information

3

Documents &  
Acknowledgement

### Customer Details

Please provide your personal details below

TITLE Select	▼	Mobile Number *	i
Name of Applicant *	i	Home/Office Number	i
Name of Applicant (Line 2)		Fax Number	i
IDENTIFICATION TYPE * Select	▼	Email Address *	
Identification Number *		Staff ID (If Applicable)	i
Date of Birth	📅 i		

2

### Additional Contact

Enter an additional contact in the event that we are unable to reach you

Name *	i
Name (Line 2)	
Mobile Number *	i
Email Address *	

3

Back To Parcel

Save and Proceed



Customer Details



Premises Information



Documents &  
Acknowledgement

## Premises Address

Please manually enter your premises address you wish to locate

## Installation Information

Please fill in the installation information.

## Mailing Address

Is your mailing address the same as your installation address?

5

Yes

No

4

Unit Number \*

Building Name

Your Address \*

Electricity Start Date\*



Latitude\*

Longitude\*



NUMBER OF FEEDER\*  
Select Number Of Feeder



## PREMISE INFO CREATION

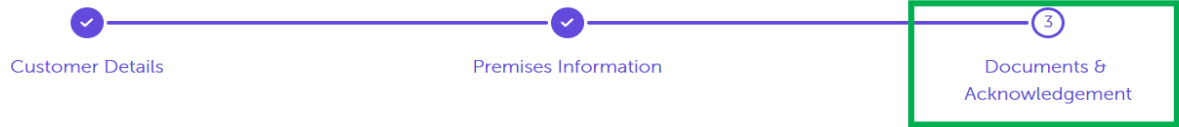
### Step 2: Premises Information

6

Back to Parcel

Back

Save and Proceed



## Documents & Acknowledgement

Please provide the following required documentations.

STEP 1

### Download Supply Application Form


Please print & sign before you submit attachment.

**7**


STEP 2

### Upload New Owner's Required Documents


**Signed Open Account Form \***

  
**Upload file**  
Maximum document size is 2MB. (.PDF, .JPG, .JPEG file type only)


**Form G - Supervision and Completion Certificate \***

  
**Upload file**  
Maximum document size is 2MB. (.PDF, .JPG, .JPEG file type only)


**Form H - Test Certificate \***

  
**Upload file**  
Maximum document size is 2MB. (.PDF, .JPG, .JPEG file type only)

**Identification/Passport \***

  
**Upload file**  
Maximum document size is 2MB. (.PDF, .JPG, .JPEG file type only)

**Proof of Occupancy \***

  
**Upload file**  
Maximum document size is 2MB. (.PDF, .JPG, .JPEG file type only)

(\*) Mandatory file to be attached

Note: Your application will be unsuccessful if:

- List of required documents is incomplete
- Your documents cannot be read

**9**

I have read and agreed to [TNB's Terms of Use](#), [Privacy Policy](#), [Anti-Spam Policy](#), [Personal Data Protection Policy](#).

I hereby acknowledge that all information given are complete, true and accurate. I understand that TNB shall have the right to report directly to The Energy Commission if the information provided is false. I also understand the possibility that my application will be reworked/cancelled if the information is inaccurate and this will result in the deferment of the supply application to the consumer whom I am representing.

**10**

# Step 3: Documents & Acknowledgement